

Attorney's Docket No. 43238/233884

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Lisser
Appl No.: 09/846,695
Filed: May 1, 2001
For: SYSTEMS, METHODS, AND COMPUTER
PROGRAM PRODUCTS FOR COMPARING
BUSINESS PERFORMANCE

Confirmation No.: 2902
Group Art: 2163

August 20, 2001

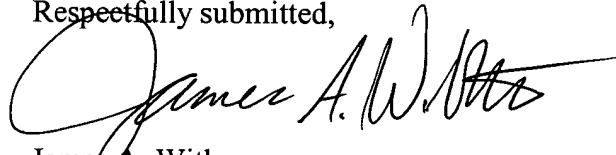
Commissioner for Patents
Washington, DC 20231

SUBMITTAL OF FORMAL DRAWINGS

Sir:

In response to the requirement for new drawings as set forth in the Notice to File Missing Parts of Nonprovisional Application in the above application, there is enclosed herewith one set (13 sheets) of new formal drawings. It is requested that these new drawings be substituted for the originally filed drawings.

Respectfully submitted,

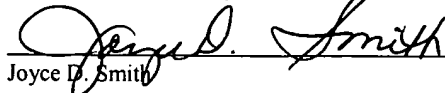


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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231, on August 20, 2001.


Joyce D. Smith